

PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS

Breezeline Business Bundles

Services subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Packages require a 36-month contract. Early termination or change fees apply. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Additional equipment, products and services are additional. Modems, installation and activation fees, taxes, fees and other surcharges are not included such as the Local TV Surcharge which are subject to increases during the promotional period. Number portability not available in all areas or from all carriers. At end of the promotional period, prices revert to the then standard retail rate. If any bundled service is changed or disconnected within the promotional period, the bundle pricing will no longer apply and remaining service(s) will revert to the then standard retail rate. Additional terms and conditions apply.

\$69.99 Internet Only Offer – NH, CT, SC, and FL service areas only

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Package price shown includes up to 100 Mbps Internet speed. Internet speeds stated for download only; upload speeds vary by service level. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Additional terms and conditions apply.

Pro GigaEdge Internet Only Offer – Excludes Business Customers in Saluda/Bowling Green VA, Davis WV, Clearfield/Shippenville PA, Grasonville MD

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Packages require 36-month contract. After promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Price includes up to 1000 Mbps download/50 Mbps upload Internet network speed. Additional terms and conditions apply.

\$89.99 Internet Offer – Ohio service areas only

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Package price shown includes up to 500 Mbps Internet speed. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Breezeline's Network Management Disclosure at breezeline.com for details. Additional terms and conditions apply. Contact Breezeline for more details.

\$139.99 Fiber Internet Only – Fiber service areas only

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Price shown includes up to 500 Mbps/ 500 Mbps fiber Internet speed. Symmetrical Internet speeds vary by

market. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Breezeline's Network Management Disclosure at breezeline.com for details. Additional terms and conditions apply. Contact Breezeline for more details.

\$29.99 Phone & WiFi Your Way™ for Business Internet Offer

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Price shown requires purchase of any Breezeline Business Internet service (at a separate rate) and includes one phone line and WiFi Your Way™ for Business for an additional \$29.99 per month. Packages require 36-month contract. Early termination or change fees apply. After promotional period, price reverts to standard rate. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Speeds are stated for download and/or upload only over wired connections. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Breezeline's Network Management Disclosure at breezeline.com for details. Additional terms and conditions apply. Contact Breezeline for more details."

Increased Internet Speeds – NH, CT, SC, & FL Only

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Packages require 36-month contract. Promotional price guaranteed for three years. Price will revert to standard retail rates if any changes are made to services within the promotional period. After 24 months, ProPlus Advantage price increases to \$119.99. After 36-month promotional period, all pricing reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Additional terms and conditions apply.

Increased Speeds with Phone + Wi-Fi – NH, CT, SC, & FL Only

Services are subject to availability. Offer expires 12/31/2022. Offer available to new business customers only. Packages require 36-month contract. Promotional price guaranteed for three years. Price will revert to standard retail rates if any changes are made to services within the promotional period. After 24 months, price increases by \$20.00. After 36-month promotional period, price reverts to standard rate. Early termination or change fees apply. Additional services, receivers, equipment, modem, installation fees, taxes, fees and other surcharges are not included. Additional terms and conditions apply.

100 Mbps + WiFi Your Way Work + Router, \$104.97- NH, CT, SC, FL Only

Services subject to availability. Offer expires 5/31/22. Offer available to new business customers only. Requires subscription to Breezeline Business Internet at Customer's premises and 36-month contract. WiFi Your Way™ Work, powered by Plume WorkPass® includes two Plume Pods and WorkPass app. Additional pods are \$4.99 each. Early termination or change fees apply. Additional services, receivers, equipment, installation fees, taxes, fees and other surcharges are not included. Additional terms and conditions apply.

100 Mbps, 4G LTE backup, wireless modem for \$119.97 - NH, CT, SC, FL Only

Services subject to availability. Offer expires 5/31/22. Offer available to new business customers only.

Requires subscription to Breezeline Business broadband Internet at Customer's premises and 36-month contract. Pricing is for months 2 - 36 after \$150 installation fee on first invoice. Early termination or change fees apply. Additional services, receivers, equipment, taxes, fees and other surcharges are not included. Additional terms and conditions apply.

GENERAL PRODUCT DISCLAIMERS

Trademarks (applies to all Services)

WiFi Your Way, Straight Up, Breezeline, and the Breezeline logo are registered trademarks of Cogeco US Finance, LLC.

Plume and SuperPod are trademarks or registered trademarks of Plume Design, Inc.

All other trademarks are the property of their respective owners.

Breezeline Business Video Services

High Definition ("HD") service and specific channels subject to availability. HD receiver required for HD service and your television must be HD capable. On Demand programming varies by level of service; pricing, ratings & scheduling are subject to change. Some Video Services not available in all areas. Video Services are also available with CableCARD, however, interactive features such as Video On Demand are not available.

Breezeline Business Internet Services

Services subject to availability. Speeds are stated for download and/or upload only over wired connections. Wireless speeds may be lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Breezeline's Network Management Disclosure at breezeline.com for details. Actual speeds for GigaEdge Internet Service may vary due to subscriber device limitations.

Breezeline Unlimited Business Phone Service

Service subject to availability. Unlimited Business Phone service includes unlimited local and long distance calling to anywhere in the United States, Canada and Puerto Rico plus one voicemail account. Unlimited Business Phone service in Former MetroCast Service Areas includes unlimited local and long distance calling to anywhere in the United States and Canada plus one voicemail account. Package includes one phone line. Additional lines are at an additional cost. Additional lines do not include voicemail. International calls billed at additional per-minute rate. Number portability not available in all areas or from all carriers.

Breezeline Business FlexTrunk Service

Products and services differ by market. Restrictions may apply. Please contact Breezeline for more details.

Breezeline Business Metro Ethernet Service

Products and services differ by market. Restrictions may apply. Please contact Breezeline for more details.

Breezeline Business Hosted Voice

Products and services differ by market. Restrictions may apply. Please contact Breezeline for more details.

Breezeline Carrier Services

Products and services differ by market. Restrictions may apply. Please contact Breezeline for more details.

Breezeline 4G LTE HSD Backup Service

Service subject to availability. 4G LTE HSD Backup Service is only available to small business Customers using Breezeline's broadband Internet Service at the Customer's premises. Pricing as indicated on the applicable Commercial Services Order Form. Additional terms and conditions apply.

Auto Pay – NY, WV, PA, MD, DE & VA Only. Not Eligible for CT, NH, ME, SC & FL.

Auto Pay \$10 per month auto pay discount is only available when enrolled in auto pay with a credit card or bank account. Enrollment requires sign up for an Ecare account in the "My Services" section of breezeline.com or by calling customer support. Removal of auto pay will result in a \$10 monthly rate increase. When you activate auto pay, you authorize Breezeline to charge the credit card or banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before auto pay begins. By providing your auto pay payment information, you certify that you have the authority to authorize debits or charges to the payment identified and you authorize Breezeline to electronically debit or charge the payment method each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or your card issuer or Breezeline may also terminate this authorization.