

COMMERCIAL SERVICES: PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS

General Disclaimers Trademarks (applies to all Services)

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Breezeline Internet Services (applies to all Internet Services)

Products, services and pricing differ by market and all pricing includes the Auto Pay Discount. Packages require 36-month contract and continuous enrollment in Auto Pay. Early termination or change fees apply. After promotional period, price reverts to standard rate. All Breezeline Internet Services are subject to either a monthly “High-Speed Network Recovery Fee” or “Network Recovery Fee”, which varies by market and the specific Internet Services subscribed to by the customer, and recovers a portion of Breezeline’s investment to expand network capacity, enhance network infrastructure, and deliver other improvements to provide faster and more reliable Internet Service. Such High-Speed Network Recovery Fee may be increased by Breezeline at any time to reflect increases in Breezeline’s costs, even if you have subscribed to a promotional package for a set rate for a certain period of time. Speeds are stated for download and/or upload only over wired connections. Wireless speeds will be substantially lower. Actual Internet speeds, including wireless speeds, may vary due to conditions outside of network control and congestion, including customer location, equipment, and access through a wireless connection, and are not guaranteed; please see Breezeline’s Network Management Disclosure at breezeline.com for details. Actual speeds for Internet Service may vary due to subscriber device limitations. WiFi Your Way™ provides at least one (1) additional device to support enhance wireless coverage.

Breezeline Video Services (applies to all Video Services)

Subscription to Breezeline Video Services requires a continuous Breezeline Internet Service subscription. Products, services and pricing differ by market and pricing include the Auto Pay Discount. Separate third-party streaming memberships are required to use any integrated streaming functionality. High Definition (“HD”) service and specific channels subject to availability. HD receiver required for HD service and your television must be HD capable. On Demand programming varies by level of service; pricing, ratings & scheduling are subject to change. Some Video Services not available in all areas. Video Services are also available with CableCARD, however, interactive features such as Video On Demand are not available.

Breezeline Unlimited Phone Service (applies to all Phone Services)

Subscription to Breezeline Phone Services requires a continuous Breezeline Internet Service subscription. Products, services and pricing differ by market and pricing include the Auto Pay Discount. Unlimited Phone service includes one phone line with direct-dialed, unlimited local and long distance calls from your home phone to anywhere in the U.S., Canada and Puerto Rico plus 16 calling features. Number portability is not available in all areas. Other international calls are billed at an additional per minute rate. Additional terms and conditions apply.

Breezeline Business FlexTrunk Service; Metro Ethernet Service, Hosted Voice and Carrier Services

Products and services differ by market. Restrictions may apply. Please contact Breezeline for more details.

Breezeline Wireless Internet Backup Service

Service subject to availability. Wireless Internet Backup Service is only available to small business Customers using Breezeline's broadband Internet Service at the Customer's premises. Pricing as indicated on the applicable Commercial Services Order Form. Additional terms and conditions apply.

Auto Pay Discount (applies to all Services)

A total discount of \$10 per month shall apply when you enroll in automatic payments using a bank account. Discount is applicable in the month following enrollment. Only a single Auto Pay discount applies regardless of the number of subscribed services. Enrollment requires sign up for an Ecare account in the "My Services" section of Breezeline.com or by calling customer support, and by providing a verified email address. Failure to enroll in Auto Pay or removal of Auto Pay will result in a \$10 monthly rate increase. Breezeline reserves the right to modify Auto Pay discounts and availability at its sole discretion with or without notice to customers. When you activate Auto Pay, you authorize Breezeline to send your monthly invoice electronically to your provided email address and to charge the banking account after we establish payment verification with your financial institution. You may need to make 1-2 one-time manual payments before automatic payment begins. By providing your payment information, you certify that you have the authority to authorize debits or charges to the banking account identified and you authorize Breezeline to electronically debit or charge the banking account each month in the amount due for your monthly service. Your authorization will remain in effect until you notify us that you wish to revoke this authorization and we have a reasonable opportunity to act on your notice, or this authorization may also be terminated by your financial institution or Breezeline. Discontinuation of Auto Pay will result in the discontinuation of the applicable discount.