



Ready... Set...  
**Install!**

# Internet: Gateway Installation Guide

# Thanks for choosing Breezeline™

In this guide, we will walk you through how to set up your new Breezeline Gateway. This all-in-one device allows you to utilize both wired and wireless (WiFi) devices for complete coverage.

**Current Customers:** If you need to replace your current equipment, start with the “Removing your equipment” section.

**New Customers:** To set up your gateway, start with the “Installing your Gateway” section.

We hope you enjoy your Breezeline Internet Service.

## What's inside?

Removing your equipment.....	3
Installing your Gateway.....	6
Activating your Gateway.....	8
Installing your Phone.....	10



## DON'T FEEL LIKE READING?

Scan this QR code to watch our installation video.

Or visit: [breezeline.com/self-install-hitron](https://breezeline.com/self-install-hitron)

## Before you begin

### IMPORTANT STEP!



### DO YOU HAVE YOUR PHONE SERVICE WITH BREEZELINE?

If you are a Breezeline Voice customer, you must call us at 1.888.674.4738 before disconnecting your phone modem. An agent will need to assist you in swapping your equipment to avoid an interruption to your phone service. If you don't receive phone service from Breezeline, you may proceed with these instructions.

## How to remove your current equipment

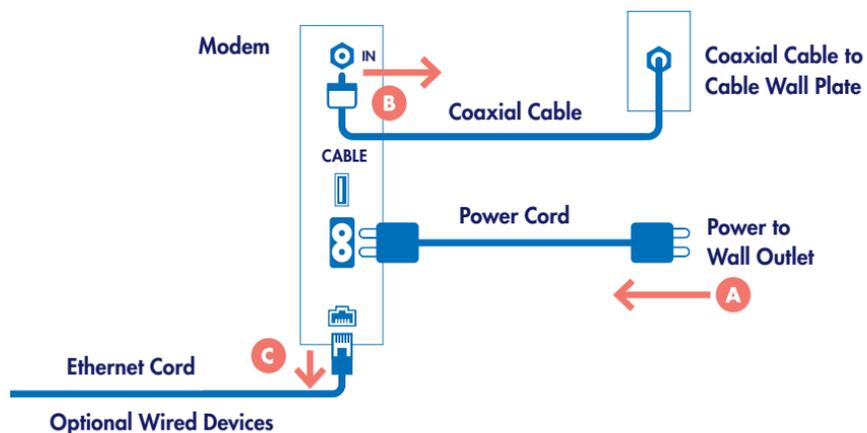
1. If you have wireless devices connected to your current WiFi network, write down the wireless network name and password so that you can continue to use it after replacing your current modem. If you don't have the current wireless network name or password, you can create a new one later.

## How to remove your current equipment (continued)

- Unplug your current modem from its power source. See diagram **A** below.
- Disconnect the coaxial cable line from the back of the wireless modem **B**. Do not disconnect the other end of the coaxial cable line from the wall or from any splitters.



**Please Note:** Your new internet gateway has a built-in WiFi router, so you will not need to re-connect a standalone router, if you had one previously connected.



- Disconnect any Ethernet cord(s) from the current modem that are connected to any computers or other devices **C**. Do not disconnect the other end of the Ethernet cord(s) from any connected computers or gaming devices.
- ATTENTION PHONE CUSTOMERS: If you are a Breezeline Voice customer, you also will need to disconnect the phone lines from the back of the phone modem.** If you have more than one phone line, note which line was in port 1, and which was in port 2.
- DO YOU NEED TO RETURN YOUR EQUIPMENT?** When you placed your order, you should have been directed to return or recycle your old equipment. Unless specifically told to return it to Breezeline, please bring your old equipment to an electronics recycling center for disposal. Once deactivated, your old modem will no longer work.



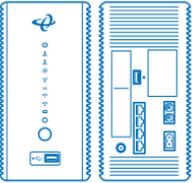
**Please Note:** If instructed to return your equipment to Breezeline and you fail to do so, a fee may be charged to your account.

- Please proceed to the "Installing your Gateway" section.

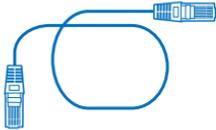
## Getting your Gateway connected

Follow these easy instructions to set up your internet service.

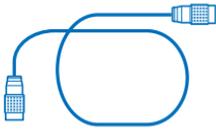
**WHAT YOU'LL NEED**



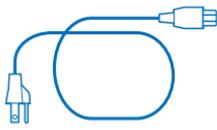
Gateway



Ethernet Cord



Coaxial Cable



Power Cord

**Level of Difficulty:**

 Easy

**Time to Complete:**

 15-20 Min

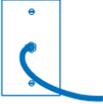
**Required Steps:**

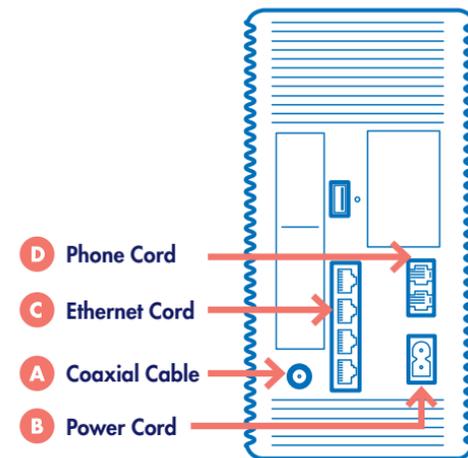
 9 Easy Steps

**Note:** If you have ordered Breezeline Voice service, you will also need a cord, which will be included. Please refer to page 10 for phone instructions.

## How to set up your Gateway

Follow these easy steps to connect your new gateway, the all-in-one device that allows you to utilize both wired and wireless (WiFi) devices.

1. Locate a cable wall outlet (coaxial) in a central location. It will look like this: 
2. Connect coaxial cable from the wall to gateway **A** (insert into connector and turn barrel to tighten).
3. Connect power cord from gateway to the wall outlet **B**. The gateway will update once powered on, which could last around 10-15 minutes. Once the lights are glowing steady, it's ready to use.
4. If you're connecting a wired device, use the Ethernet cord provided to connect the gateway to the back of the device **C**.



**Note:** If you're connecting Breezeline Voice service, use the phone cord to connect your phone to the gateway **D**.

## Steps to activate your Gateway

**Note:** If you are also activating WiFi Your Way™ Home, skip these steps and go to **Connect your Gateway to WiFi Your Way™ Home** on Page 9.

1. Look for the sticker on the back of the gateway (as shown on the right) and locate the default WiFi network name and password.



2. Go to “Internet Settings” on your wireless device, locate the default network name in the list of wireless networks and select it. When prompted, input the default password.

3. Open up an internet browser and you will see this page (as shown on the right):

Click “Let’s Go.” If the page does not load after opening your browser, go to <http://192.168.0.1>



4. On the “WiFi Setup” tab, create a new WiFi Network name and password, then click “Confirm Setup.” Please note your new network name/password and click “Complete My Setup.”
5. Connect all wireless devices (smart TVs, phones, laptops, tablets, smart home devices, etc.) using the new network name and password.

## Having Trouble?



Visit [breezeline.com/self-install-hitron](http://breezeline.com/self-install-hitron) to check out online resources including FAQs and set up videos.

## Connect your Gateway to WiFi Your Way™ Home

1. Look for the sticker on the back of the gateway (as shown on the right) and locate the default WiFi network name and password.
2. Go to “Internet Settings” on your wireless device, locate the default network name in the list of wireless networks and select it. When prompted, input the default password.
3. Follow the instructions on the WiFi Your Way™ Home Ready Set Go Instructions to download the App and activate WiFi Your Way™ Home.



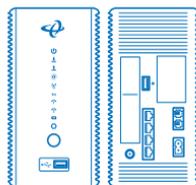
## Getting your Phone Service connected

If you ordered Breezeline Voice, follow these easy instructions to set up your phone service.

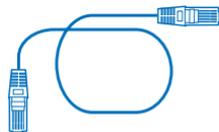
### WHAT YOU'LL NEED



Phone



Gateway



Phone Cord

Level of Difficulty:



Easy

Time to Complete:



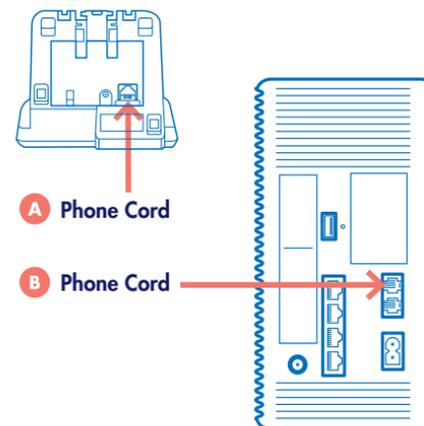
5 Minutes

## How to set up your Phone

After connecting your Breezeline Gateway, follow these steps to connect your phone line. To get started you will need a phone and a phone cord.

**Note:** For this activation step, do not connect the gateway phone port to any phone jacks.

1. Connect the phone cord from your phone **A** into phone port #1 on the back of the gateway **B**.
2. You should now hear a dial tone.
3. From this phone, call the activation line at **1.888.674.4738** to complete the set up of your phone line and features. The activation team will assist you with connecting any additional phones.





## Need additional support?

Please visit [breezeline.com/self-install-hitron](https://breezeline.com/self-install-hitron) to check out online resources including FAQs and set up videos.