



Ready... Set...
Install!

Internet: Gateway Installation Guide

Thanks for choosing Breezeline™

We're excited to deliver our unlimited high-speed Internet and WiFi services directly to you. In this guide, you'll find everything you need to start utilizing our reliably fast Internet for all your working, video and streaming needs.

What's inside?

- Installing your Gateway 3
- Connecting to WiFi 5
- Installing your Phone 6

Don't feel like reading?

[Click Here to Watch Our Installation Video](#)

Or visit: breezeline.com/self-install-gateway

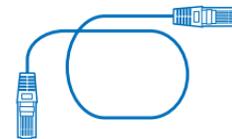
Getting your gateway connected

Follow these easy steps to setup your new internet service.

WHAT YOU'LL NEED



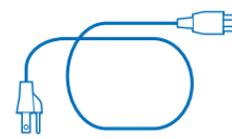
Gateway



Ethernet Cord



Coaxial Cable



Power Cord

Level of Difficulty:



Easy

Time to Complete:



Under 20 Min

Required Steps:



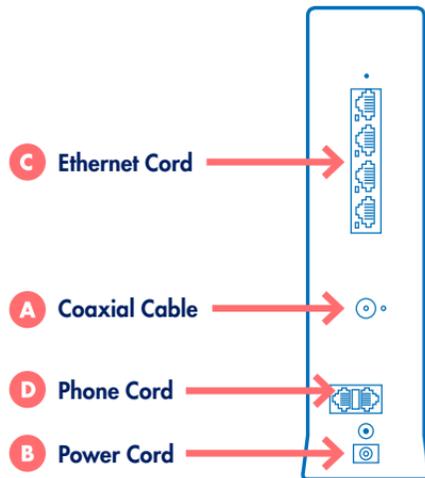
8 Easy Steps

Note: If you have ordered Breezeline Voice service, you will also need a phone cord, which will be included. Please refer to page 6 for phone instructions.

How to set up your gateway

Follow the steps below to connect your new Breezeline Gateway, the all-in-one device that allows you to utilize both wired and wireless (WiFi) devices.

1. Locate a cable wall outlet (coaxial) in a central location. It will look like this: 
2. Connect coaxial cable from the wall to gateway **A** (insert into connector and turn barrel to tighten).
3. Connect power cord from gateway to the wall outlet **B**. The gateway will update once powered on, which could last around 10 minutes. Once the lights are glowing steady, it's ready to use.
4. If you're connecting a wired device, use the Ethernet cord provided to connect the gateway to the back of the device **C**.



Note: If you're connecting Breezeline Voice service, use the phone cord to connect your phone to the gateway **D**.

Connect your gateway to WiFi

To connect to your new WiFi network, you can keep the default WiFi network names and password OR you can rename them. To connect to the default WiFi network:

1. Look for the label on the bottom of your gateway (example shown here). You'll see both 2.4GHz and 5GHz "SSIDs", as well as a "Pre-Shared Key" or password. 
2. On your smartphone or laptop go to "WiFi Settings".
3. Locate the unique 5G SSID on your gateway, and then select it from your available WiFi networks list. If you don't see the 5G SSID listed, select the 2.4G SSID instead. Then input the password or "Pre-Shared Key" from your label. Your device is now connected to your home WiFi network!
4. Repeat steps 2 and 3 to connect all the wireless devices in your home to your new WiFi network.

Note: To rename your new WiFi networks, please visit breezeline.com/self-install-gateway for further instructions.



Tip: If you are also activating WiFi Your Way™ Home, follow the instructions on the WiFi Your Way™ Home Ready Set Go Instructions to download the App and activate your pods.

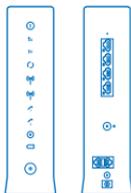
Getting your phone service connected

If you ordered Breezeline Voice, follow these easy instructions to set up your phone service.

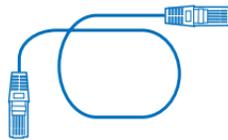
WHAT YOU'LL NEED



Phone



Gateway



Phone Cord

Level of Difficulty:



Easy

Time to Complete:



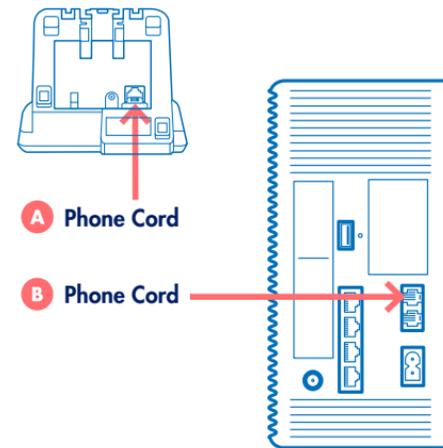
5 Minutes

How to set up your phone

After connecting your Breezeline Gateway, follow these steps to connect your phone line. To get started you will need a phone and a phone cord.

Note: For this activation step, do not connect the gateway phone port to any phone jacks.

1. Connect the phone cord from your phone **A** into phone port #1 on the back of the gateway **B**.
2. You should now hear a dial tone.
3. From this phone, call the activation line at **1.888.674.4738** to complete the set up of your phone line and features. The activation team will assist you with connecting any additional phones.





Need additional support?

Please visit breezeline.com/self-install-gateway to check out online resources including FAQs and set up videos.