MOBILE PROMOTIONAL OFFER TERMS, CONDITIONS AND DISCLAIMERS

<u>Trademarks (applies to all Services)</u>

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Breezeline Mobile Services (applies to all Mobile Services)

Subscription to Breezeline Mobile Services requires a continuous Breezeline Internet Service subscription at time of enrollment. Taxes, device, activation, roaming data, international usage and other fees and charges are not included and subject to change. \$15/line/mo. charge applies if Breezeline Internet Services not maintained. No term contract required. Each customer may have up to 10 lines or 6 mobile devices on account. Coverage not available in all areas. In times of congestion, your data may be temporarily slower. Unlimited talk applies for all domestic US destinations. Unused data Top-ups do not roll over. International long-distance calling and roaming available for additional charge.

Breezeline customers who subscribe to Mobile services will also receive discounts on their existing Breezeline services in the amount of \$5/month for internet and \$5/mo. for TV (and/or phone), or up to \$10/mo. for multiple services. Discount will be applied one billing cycle after activation of Mobile Service and internet service. Termination of service will result in removal of applicable discount(s).

For Start Mobile and Smart Mobile: Mobile Hotspot Data is only available with an additional purchase of participating data packages subject to current pricing. Speeds reduced to a max of 128 kbps combined on any line that exceeds the provisioned data usage in a month.

For Unlimited Mobile: Mobile Hotspot Data is only available with an additional purchase of participating data packages subject to current pricing. Speeds reduced to a max of 512 kbps on any line after 20GB of monthly data usage.

For Unlimited+ Mobile: You will receive 4G LTE/5G speeds for your first 5GB of mobile hotspot usage on tethered devices. 5G capable devices required to access the 5G network. Additional data packages available for purchase. HD Video capable devices required for HD video quality. Speeds reduced to a max of 512 kbps on any line after 25GB of monthly data usage.

Devices

Each customer may purchase up to four (4) mobile devices per order, up to six (6) devices maximum per Breezeline Mobile account. You are responsible for paying all applicable transaction taxes and fees imposed or assessed on any device purchase, including shipping and handling charges. To access 5G, 5G compatible device and 5G service required. Not all 5G capable devices are compatible with all 5G service. Speeds may vary.

You can finance a device purchase from the Device Store under the Device Payment Plan with our third-party financing partner. Additional fees, such as government taxes apply,

are charged for the full device amount at the time of purchase, and are in addition to the monthly payment.

Apple devices are sold as open-box devices packaged in a premium box (not Apple branded), with all original Apple parts, including the Apple Charging Cable. The Apple devices have no usage and 100% battery health and have never been activated, repaired, or refurbished. The Apple devices come with a 12-month third-party warranty and do not qualify for Apple manufacturer's warranty or AppleCare+.

All the devices offered by Breezeline Mobile are hearing-aid compatible. For a full list of the devices' compatibility ratings, please visit our <u>Support</u> page.

Breezeline Mobile Free Mobile Line Promotion (applies to all Mobile Services in all markets except FL)

Services subject to availability. Not available in all areas. For new residential subscribers only. Must purchase service between 01.07.25 and 03.18.25. Free line offer applied to the primary line as 12 monthly bill credits in amounts up to \$25.00/month. Bill credit will be reflected beginning in the second billing cycle. Taxes and other fees not included. Bill credits will end if eligibility requirements are no longer met. Contact Breezeline for more details.