

Tier	Brand	Model	DOCSIS	Device Type	Maximum Download Speed	Maximum Upload Speed			
Base, Fast, and UltraFast	Arris	SB6190	3.0	Modem only	600 Mbps	80 Mbps			
		SBG7580AC		Gateway (Modem/Router)					
		SBG7400AC2							
		SBG600AC2							
	Netgear	CM600		Modem only					
		C6900		Gateway (Modem/Router)					
		C7000							
		CM700		Modem only					
All tiers including GigaFast	Arris	SB8200	3.1	Modem only	1,000 Mbps	100 Mbps			
		SBG8300		Gateway (Modem/Router)					
		S33		Modem only					
	Netgear	CM1000		Modem only					
		CM1200		Gateway (Modem/Router)					
		C7800							
		CAX80							
		CM2000		Modem only					
	Motorola	MB8600		3.1			Modem only	1,000 Mbps	100 Mbps

Frequently Asked Questions

Can I use a modem that is not on the compatible list?

Yes, customers are able to use their own modem not on the compatible list. Depending on the modem type and model, however, ability to attain listed download and upload speeds may vary.

Can I use Atlantic Broadband support to troubleshoot my own modem?

Atlantic Broadband is not able to support customer-owned equipment. Customers must rent equipment from Atlantic Broadband to have access to the 24-hour support for modems and WiFi Your Way™ Pods.

Are there any modems I cannot use with Atlantic Broadband service?

Yes. Due to technical incompatibilities, the following modems cannot support Atlantic Broadband services:

- Netgear CM6300v2
- Any modem with embedded phone jack (eMTA)

Can Atlantic Broadband provide a software update for my modem?

If a device is on our compatible modems list, we are able to update software as long as it has support from the manufacturer. Modems not on our approved modem list may or may not have software updates available from the manufacturer.